

SUPPLYING MANUAL RESINIT AB

This document aims to clarify Resinit AB's expectations towards its suppliers.

It is the responsibility of the supplier to review, understand, and follow these requirements.

Doing Business with Resinit AB

Requests for Quote (RFQ)

The supplier must contact Resinit AB in the event the RFQ material is illegible, unclear, or if key information is missing that is necessary for the quotation.

Purchase Orders (POs)

Each PO should be followed by an order confirmation from the supplier within 2 working days for each part number, confirming the price agreed, quantity and delivery date.

Acceptance of the PO is an acceptance of the Terms and Conditions on the PO.

Orders not confirmed or denied within 2 working days shall be considered confirmed.

Change request

Revision changes of the products will be communicated through the Resinit AB purchasing organization.

It is the supplier's responsibility to review Purchase Orders to ensure latest revision.

It is not allowed to deliver previous revision level parts, except by written agreement with Resinit AB.

Delivery

Resinit AB must be informed, as early as possible, of any delays of agreed deliveries.

The supplier shall, at his own expense, take all necessary actions to reduce a caused delay, examples are: providing express shipment, do extra work outside normal working hours, use of subcontractors, etc.

Packaging & Logistics Requirements

Supplier must comply with Packaging & Logistics requirement as referenced in product specifications, drawings, PO's and/or supply agreements.

Quality Assurance

Management Systems ISO 9000 or ISO 14000 or other

Suppliers with certification according to ISO 9000 and ISO 14000 by an accredited third-party registrar are preferred.

If the supplier is not certified then we expect the supplier to have processes in place to assure a quality assurance level equivalent to ISO 9000 and full compliance to applicable law and legislations.

Resinit AB may choose to perform an on-site compliance assessment.

Change Control/First Article Inspection (FAI)

FAI is typically required on new parts, and/or changes that can affect form, fit or function for the product.

If the supplier makes changes that can affect form, fit or function a Supplier Change Request (SCR) must be submitted to and approved by Resinit AB prior to implementation of the change. Otherwise all the consequences shall be borne by the supplier.

Resinit AB may require suppliers to provide raw materials certificates, measurement protocol and/or Certificate of Conformity.

Claims Handling

All non-conformities will be claimed to the supplier with a claim report. Resinit AB expects a full corrective action report within 10 working days, containing root cause analysis and corrective actions. Evidence of implemented actions may be requested.

In the event the non-conforming part or material results in costs to Resinit AB (costs may include charges related to sort, rework, repair, product scrap, production downtime, customer imposed charges, warranty or recall costs, shipping and Engineering effort), Resinit AB reserves the right to charge the supplier all reasonable associated costs, unless otherwise agreed to in writing.

Resinit AB may perform product or process audits at the supplier site.

Continuous Improvement

Resinit AB expects the supplier to create and maintain continuous improvement plans focused on improving Quality, Delivery, Cost and Service performance for Resinit AB.

Sustainability

Social Accountability and Code of Conduct

The supplier shall have and follow principles, values, standards, or rules of behaviour that guide the decisions, procedures and systems of the organization in a way that contributes as well as ensures:

Social responsibility

- Respects and follow the rights of all people affected by its operations.

Environmental responsibility

- Active and systematic work to identify and minimise environmental impact.

Economical responsibility

- Good business ethics.

Hazardous Substances Requirements

The supplier must comply with regulations such as, but not limited to:

- RoHS (EC Regulation 2015/863/EU) for more information please visit www.ec.europa.eu
- REACH (regulation (EC)No. 1907/2006) for more information please visit ECHA on www.echa.europa.eu
- Biocidal products regulation (BPR, regulation (EU) 528/2012) for more information please visit ECHA on www.echa.europa.eu

Upon request the supplier shall be able to provide material declaration regarding additional hazardous substances according to customer specific requirements.

Conflict minerals

The supplier shall make commercially reasonable efforts to eliminate Conflict Minerals from each Product and any products currently proposed to be manufactured by the supplier or on its behalf in the future. "Conflict Minerals" means columbite-tantalite (coltan), cassiterite, gold, wolframite, or their derivatives, which originate in the Democratic Republic of the Congo or other country the exploitation and trade of which is determined by the United States to be financing conflict in the Democratic Republic of the Congo or other country.

For more information please visit www.responsiblemineralsinitiative.org